National Monuments Authority
24, Tilak Marg, New Delhi-110001
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CIRCULAR

NMA has been receiving complaints from various quarters regarding problems being faced in fetching SMARAC data and uploading it. In this connection ISRO was requested to look into the issues. They have now rechecked the entire system and reiterated that there is no flaw in the SMARAC App. In view of this attention is invited to our Circular on SMARAC App dated 16.03.2017 available in our website nmanoc.nic.in. It was clearly mentioned therein that the SMARAC App is not automatically supported by latest version of Android Software. The fault lies in the permission settings in the latest version of the Android. The user or applicant has to physically give permissions for accessing GPS, file access etc in the APP settings. However, the issues which are raised frequently can be sorted out by following the SOP given below.

i. If the users are having android 6.0 (Marshmallow) or above, they have to give permissions to use Location, Camera and Storage specifically for the "SMARAC App"
ii. Before accessing the "SMARAC App" the users are required to complete the following steps:-
    a. Go to Settings
    b. Go to Apps
    c. Select Smarac Citizen
    d. Click on Permissions
    e. Enable Location, Camera and Storage
    f. Go back to Home Page and restart the phone
    g. Go to SMARAC App and login with registered E-mail ID, Registered Mobile Number, Token ID as password and Application ID
    h. Traverse the proposed plot selecting "Polygon option"
    i. After taking the co-ordinates of the Polygon "Save" the data in mobile
    j. Click on "Send" button for final submission.

2. Since there may be interruption in accessing the "BHUVAN" Server through Satellite due to various factors like positioning, cloudy weather or covered sky, it is desirable that fetching of co-ordinates may be attempted in intervals until the polygon is generated.

It is requested that this information may be widely circulated among all the architects/applicants by the local bodies.

30.10.2017

Amar Mudi
Director (Cons.)

1. All Commissioners, Municipal Corporation of Delhi.
2. Shri Parmod Sharma, NDMC
3. Competent Authority, Delhi
4. Smt. Kamini Kapil, NIC
5. Director, Industries, Mines and Geology, Govt. of Jharkhand
6. Shri S. S. Rajpoot, Director, MPUD
7. Shri Aqil Ahmed
8. Shri Sanjay Nirmal, MCGM
9. NMA Website